

## Healthcare front desk candidate

Sheila came to us after a short time out of the workforce and a resume showing a solid work history as an Executive Administrator, Emergency Department Registrar, and supervisory abilities. However, what she most wants is administrative work and with that being our specialty she hoped that we and our clients would truly consider her for front desk and similar roles.

You won't want to pay her or use her like an entry-level candidate because she isn't one, but you'll want to take advantage of her friendly interpersonal skills and the way she will interact with patients and clients. While Sheila isn't limiting herself to the healthcare world, it's her first choice because she agrees that it would be a shame not to take advantage of her knowledge of EMR systems and everything about the registration and intake process.

There's always so much more than a resume to consider!